

## Orchard Pods terms and conditions

Our Orchard Pods are located within the cherry trees on Barfield Farm, which is a working soft fruit farm.

We are open all year round, if you would like to book more than one pod at a time we can accept family or group bookings, please call us to discuss your requirements. Unfortunately we cannot accept bookings from unaccompanied adults aged 21 or under.

Your pod is fully furnished, bedding, towels, cutlery, crockery and cooking utensils, it has a fridge with ice compartment, microwave, 2 ring hob, kettle and toaster, tea, coffee and milk are provided. Indoor and outdoor seating, a TV in case it is wet and you don't want to go anywhere! Continental breakfast for 2 is included in the price – orange juice, bread, jam, marmalade, cereal, yoghurt and our farm eggs, you can either cook these in your pod, plenty of pans for frying, scrambling or boiling or take them away with you.

**We have a selection of packages/extras, so you can tailor your stay, prices are based on 2 people, please order in advance –**

Upgrade to a DIY English Breakfast (sausages, bacon, eggs, bread and baked beans), these will be left in your pod on arrival, together with all the equipment for cooking yourself whenever you're ready to breakfast, brunch or eat at any time of day. £10.00

An Afternoon Tea can be laid out ready for your arrival (scones with clotted cream and jam) served with tea for 2 people. £8.00.

If the weather looks good and you fancy cooking a BBQ, we offer a pack, the BBQ will be left by your pod, (cooking charcoal, sausages, burgers, bread and salad) will be in your pod on arrival, together with all the utensils you will need. £15.00

Champagne flutes are provided as standard, but if you are planning a celebration, and would like to arrange any special touches on arrival please contact us to discuss how we might be able to help, we have contacts with florists, bakers, butchers, grocers for whatever you might need, all local suppliers.

**Arrival and Departure:** You can pick up your keys between 2pm and 6pm, but we are flexible so if you need to arrive earlier or later please let us know and we will do our best to accommodate, likewise on your day of departure we ask you drop your keys back by 11am, but should you need to leave later, please check with us.

**Well behaved dogs and children:** are welcome but must be kept under close supervision at all times, the farm is not geared towards children we don't have play areas, so if you do bring children please be aware of where they are and what they are doing at all times.

We are not suitable for partying, as the farm is a peaceful rural location with wildlife and ground nesting birds. So no amplified or live music, but small personal radios are fine, please ensure the volume doesn't disturb the wildlife.

**Farm safety:** we are a working farm, this means that throughout the year activity will be taking place in the orchards, from mowing, pruning and spraying, to picking and maintenance. We will do our utmost to be considerate of your enjoyment and peace. But we ask you to be mindful of machinery, work activity and farm traffic at all times and to stay away from farm buildings, some of these are no longer structurally sound, access is required for storage and sometimes the farm bees!

We invite you to stroll around the orchard, and we will advise you of where is safe to do so, please respect our neighbours privacy, do not approach any of the beehives, climb trees or fences, break branches or remove any items you may see around the farmstead.

The ground is uneven, has a few trip hazards and can be muddy in places so suitable footwear is essential.

During certain times within the season you will be able to pick fruit, but this is with permission only, due to spraying and picking rotas, on arrival we will direct you to the areas that you can pick safely.

Campfires and BBQs – take care and only use the fire pits and BBQs provided, logs and charcoal are available please do not use any other materials.

Parking is free, please park within the designated parking area only.

By booking a stay with Orchard Pods you agree to leave all equipment, pods, furniture and furnishings in the same state you found them, and to leave the site clean and tidy when you depart.

Orchard Pods Limited reserves the right to charge the cost for repair or replacement should any facilities, equipment, or inventory be wilfully or excessively damaged.

### **Bookings and cancellations**

Bookings can be made online via our website [www.orchardpods.co.uk](http://www.orchardpods.co.uk), over the phone on 07808 488990 or via email [becky.somerton@gmail.com](mailto:becky.somerton@gmail.com)

A booking will be treated as confirmed once we have received payment in full and sent an email confirmation.

Payments can be made using PayPal or by Bank Transfer, we will provide details.

Confirmed bookings can be changed with written permission from Orchard Pods Limited, please email requests to [becky.somerton@gmail.com](mailto:becky.somerton@gmail.com)

If a booking is cancelled more than 28 days before the arrival date, we offer a full refund.

If a booking is cancelled less than 14 days before the arrival date we offer a 50% refund.

But no refunds will be offered in the event of a no show, Orchard Pods Limited reserves the right to only offer refunds at its sole discretion.

**Emergency telephone numbers:** A list of emergency numbers is available in each pod.

Orchard Pods Limited accepts no liability for any potential damage, injuries or accidents, loss or damage to guests and personal property sustained whilst on site.

Orchard Pods Limited reserves the right to ask any guests acting inappropriately to leave without refund and with immediate effect.

Orchard Pods Limited reserves the right to amend these terms and conditions at any time and without prior notice.

By placing a booking with Orchard Pods Limited, you are hereby accepting these Terms and Conditions and we look forward to welcoming you to the farm for a peaceful and relaxing stay with us.